



# UNIVERSITY OF CONNECTICUT



## SUMMARY

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The University of Connecticut replaces an unreliable, on-premise low-code forms and approval solution for Quali Build's cloud-native, no-code solution to increase process automation across campus and optimize engineering time.



## PROBLEM: PAPER-BASED PROCESSES

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**The University of Connecticut (UConn)** urgently needed a solution to report the vaccination status of 7,500+ faculty and staff members.

In addition to this urgent need, UConn needed a better forms and approvals solution. Their on-premise, low-code solution was outdated and unreliable - it crashed when accessed too often and required engineers to build processes and maintain them. Getting time from engineers was already a bottleneck to automating campus processes.



## SOLUTION

**Kuali Build**, a no-code, cloud-native forms and approvals solution, was just what the University of Connecticut needed to solve both their urgent vaccination status form need and their long-term issue of finding a new forms and approvals platform.

**“With low-code tools, [IT engineers] end up having to do most of the building. That’s the great thing about Kuali Build - people can build apps for themselves now.”**

**MICHAEL OATLEY**  
ENTERPRISE APPLICATIONS MANAGER, UNIVERSITY OF CONNECTICUT



## RESULTS

When Michael Oatley, Enterprise Applications Manager at UConn, saw how easy it was to build a form and approval process in Kuali Build, he immediately recognized the opportunity.

This new software could be used to build not only the vaccination status form and approval workflow, but the thousands of other workflow processes on the engineering backlog. And, if Oatley could build the process in an afternoon with hardly any training, he knew nontechnical faculty and staff could learn how to build, too.

By moving forms and approval processes to Kuali Build, process stakeholders can actually create and own their automated workflows instead of relying on engineers. This allows process owners to get the automated process they need faster, and allows engineers to take on work only an engineer can accomplish. Kuali Build effectively enables the IT and departmental users to be more powerful with their limited time and bandwidth.

**“Kuali Build will help us not get so bogged down. We don’t have the time we need and Build helps lift that backlog.” - Michael Oatley, Enterprise Applications Manager, University of Connecticut**

The University of Connecticut successfully launched their vaccination status form and approval process. Oatley and his team eagerly look forward to leveraging Kuali Build to automate many other workflow processes.

